

Vicenza Military Community Telephone Directory

A

Programs & Services

Family Readiness

Mobilization/Deployment Readiness

Army Family Team Building/Army Family Action Plan

Army Volunteer Corps

Employment Readiness

Exceptional Family Member Program

Financial Readiness

Army Emergency Relief

Family Advocacy

Victim Advocacy/Sexual Assault Response

New Parent Support

Emergency Placement Care

Transition Services

Relocation Readiness

Lending Closet

Sponsorship

Other Services

Warrior Transition Unit (WTU)/Soldier & Family
Assistance Center (SFAC) Coordinator

Survivor Outreach Services

C

S

Real-Life Solutions for Successful Army Living!

Produced by USAG Vicenza, Army Community Service

For comments, suggestions, changes or corrections please call 634-7500.





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Phone: 634-6445 or 0444-252-41

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ACTIVITY	BLDG#	PHONE #	HOURS
AAFES (SEE EXCHANGE)			
ACAP (ARMY CAREER & ALUMNI PROGRAM)	BLDG 28	634-7188/7189	0800-1700 M-F
ADMINISTRATIVE SERVICES DIVISION, CHIEF	BLDG 304	634-7451	0800-1700 M-F
ALCOHOL AND SUBSTANCE ABUSE PROGRAM (ASAP) – SEE COUNSELING			
AMBULANCE		99-118 (On Post) 118 (Off Post)	24 HOURS
AMERICAN FORCES NETWORK (AFN)	BLDG 10	634-8228	24 HOUR WATCH
COMMANDER, AFN SOUTH	BLDG 10	634-8439	0800-1700 M-F
NEWS ROOM	BLDG 10	634-6709	0800-1700 M-F
PUBLICITY REQUESTS	BLDG 10	634-7323	0800-1700 M-F
RADIO STUDIO	BLDG 10	634-7585	0600-1700 M-F
STATION MANAGER	BLDG 10	634-7972	0800-1700 M-F
AMERICAN RED CROSS (ARC)	BLDG 333	634-7089 1-877-272-7337	0800-1630 M-F 24 HOURS
ARENA	BLDG 2309	634-7013	1100-2300 M-TH, 1100-0100 F & SA, 1300-2200 SU & HOLIDAYS
ARMY CAREER & ALUMNI PROGRAM – SEE ACAP			
ARMY COMMUNITY SERVICE (ACS)			
DIRECTOR	BLDG 108	634-7500	0800-1700 M-F
ARMY EMERGENCY RELIEF (AER)	BLDG 108	634-8524/7500	0800-1700 M-F
ARMY FAMILY ACTION PLAN (AFAP)	BLDG 108	634-8526/7500	0800-1700 M-F
ARMY FAMILY TEAM BUILDING (AFTB)	BLDG 108	634-8526/7500	0800-1700 M-F
ARMY VOLUNTEER CORPS COORD (AVCC)	BLDG 108	634-7942/7500	0800-1700 M-F
CHILD ABUSE (EDUCATION & INFORMATION)	BLDG 108	634-6269/7489/7500	0800-1700 M-F
DOMESTIC VIOLENCE/SEXUAL ASSAULT	BLDG 108	634-5878 / 0444-715878	0800-1700 M-F (Hotline)
EMERGENCY PLACEMENT CARE (FOSTER CARE)	BLDG 108	634-6202/7489/7500	0800-1700 M-F
EMPLOYMENT READINESS PROGRAM (ERP)	BLDG 108	634-6884/7500	0800-1700 M-F
EXCEPTIONAL FAMILY MEMBER PROGRAM (EFMP)	BLDG 108	634-8582/7912/7500	0800-1700 M-F
FAMILY ADVOCACY PROGRAM (FAP)	BLDG 108	634-7489//7500	0800-1700 M-F
FAMILY READINESS GROUPS (FRGs)	BLDG 108	634-8523/7500/6690	0800-1700 M-F
FAMILY SUPPLEMENTAL SUBSISTENCE ALLOWANCE (FSSA)	BLDG 108	634-8634/7500	0800-1700 M-F
FINANCIAL READINESS PROGRAM (FRP)	BLDG 108	634-8634/8524/7500	0800-1700 M-F
INFORMATION AND REFERRAL	BLDG 108	634-7456/7500	0800-1700 M-F
INSTALLATION VICTIM ADVOCATE	BLDG 108	634-6269	0800-1700 M-F
LENDING CLOSET	BLDG 108	634-7617/8525/7500	0800-1700 M-F
MOBILIZATION/DEPLOYMENT READINESS PROGRAM	BLDG 108	634-8523/7500/6690	0800-1700 M-F
NEW PARENT SUPPORT PROGRAM (NPSP)	BLDG 108	634-7567/6020/7500	0800-1700 M-F
RELOCATION READINESS PROGRAM (RRP)	BLDG 108	634-8525/7617/7500	0800-1700 M-F
SFAC	BLDG 108	634-7591/7500	0800-1700 M-F
SPOUSE ABUSE (INFO AND EDUCATION)	BLDG 108	634-7489/7500	0800-1700 M-F
SURVIVOR OUTREACH SERVICES (SOS)	BLDG 108	634-6173/7500	0800-1700 M-F
VICTIM ADVOCACY COORDINATOR	BLDG 108	634-7489/6269/7500	0800-1700 M-F, SERVICES AVAILABLE AFTER DUTY HOURS VIA SOCIAL WORK SERVICES
ARTS AND CRAFTS (VICENZA ART CENTER)	BLDG 306	634-7074	1000-1800 W-SU
AUTO SKILLS CENTER	BLDG 44	634-7014	1200-2000 M-F 0900-1700 SA
AUTOMOBILE CLUB OF ITALY (ACI)	OFF POST	0444-966046	0830-1230 1500-1700 M-F 0830-1230 SA
BANKING			
BANCA NAZIONALE DEL LAVORO (BNL)	BLDG 243	634-7221	0830-1320 1430-1600 M-F
COMMUNITY BANK	BLDG 218	634-6445/0444-25241	0900-1600 M-F
GLOBAL CREDIT UNION (GCU)	BLDG 243	634-7470/7851	0900-1700 M-F
BENINCASO BIRTHING PAVILION	BLDG 2310	636-9150	24 HOURS
BOSS (Better Opportunities for Single Soldiers)	BLDG 9B	634-8294	TBA
CAR RENTAL (LOCATED UNDER EXCHANGE)			
CAR WASH (AUTO SKILLS CENTER)	BLDG 44	634-7014	1200-2000 TU-FR, SA 0900-1700
CARABINIERI (ITALIAN POLICE)	BLDG 4A	634-7522/7528	24 HOURS
CENTRAL ISSUE FACILITY (CIF)	OFF POST – Lerino (Bldg 1035)	634-3945/3919	0800-1130 1300-1700 M-F
CENTRAL PROCESSING FACILITY (CPF)	BLDG 393	634-6996/6741/8706/8424	0900-1200 1300-1700 M-F
CHAMPUS – SEE TRICARE			
CHAPEL	BLDG 29	634-7519	0900-1700 M-F, SA CLOSED, SU OPEN FOR SERVICES

ACTIVITY	BLDG#	PHONE #	HOURS
CHECK CONTROL DMWR – SEE TAX RELIEF OFFICE			
CHILD ABUSE REPORTS			
DUTY HOURS – CONTACT SOCIAL WORK SERVICES	BLDG 2310	636-9140	0800-1230 1300-1700 M-F
NON DUTY HOURS – CONTACT MP DESK	BLDG 4B	634-7233/7626	24 HOURS
CHILD, YOUTH & SCHOOL SERVICES (CYSS) PARENT CENTRAL SERVICES OFFICE			
CENTRAL REGISTRATION AND CLEOS OFFICE	BLDG 108	634-7206/7219	0830-1630 M-F
CHILD DEVELOPMENT CENTER (CDC)	BLDG 703	634-5700/7559	0600-1800 M-F
CHILD DEVELOPMENT CENTER (CDC2)	Villaggio BLDG 398	634-5008/5009	0730-1730 M-F
CYSS COORDINATOR	BLDG 308	634-8347	0800-1700 M-F
CYSS NURSE	BLDG 395	634-8385	
DEPLOYMENT SUPPORT	BLDG 108	634-7401	0830-1630 M-F
EDGE!	BLDG 308	634-7502	0800-1700 M-F
FAMILY CHILD CARE (FCC)	BLDG 304 – Villaggio	634-7615	0800-1700 M-F
HIRED!	BLDG 703	634-7615	0800-1700 M-F
SCHOOL- AGE CENTER (SAC)	Villaggio BLDG 703	634-5700	0600-0800 1500-1800 M-F School Days, 0600-1800 Non-school Days and Summer (except weekends)
SCHOOL LIAISON OFFICE (SLO)	BLDG 108	634-5998	0730-1630 M-F
SKIESUnlimited	BLDG 395	634-8051/5563	1500-1830 M-F
SPORTS & FITNESS OFFICE (CYSS)	BLDG 304 – Villaggio	634-6151/6152	0900-1800 M-F
TEEN CENTER (9 th – 12 th Grade)	BLDG 373	634-7659	1500-1900 SCHOOL DAYS 1100-1900 SCHOOL OUT DAYS, 1100-1900 SA (6 TH -12 TH GRADE)
VILLAGGIO YOUTH CENTER (6 TH – 12 TH Grade)	BLDG 304 – Villaggio	634-7741	1500-1900 SCHOOL DAYS, 1000-1900 SCHOOL OUT DAYS, 1500-2200 1 ST FRIDAY OF THE MONTH
CIVILIAN PERSONNEL ADVISORY CENTER (CPAC)	BLDG 327	634-7266	0900-1200 1300-1600 M-F CLOSED TU & TH AM
DIRECTOR	BLDG 327	634-7537	0900-1200 1300-1600 M-F CLOSED TU & TH AM
JOB INFORMATION	BLDG 327	634-7266	0900-1200 1300-1600 M-F CLOSED TU & TH AM
LN STAFFING	BLDG 327	634-6605/6637	0900-1200 1300-1600 M-F CLOSED TU & TH AM
NON-APPROPRIATED BRANCH	BLDG 327	634-7349	0900-1200 1300-1600 M-F CLOSED TU & TH AM
US PROGRAMS	BLDG 327	634-7483/7356/7783	0900-1200 1300-1600 M-F CLOSED TU & TH AM
CLINIC – SEE HEALTH CENTER			
COMMISSARY (DECA)	BLDG 290	634-7997	1000-2000 TU, 1000-1900 W- SU
COMMISSARY DELI	BLDG 290	634-7298	1000-2000 TU, 1000-1900 W- SU
COMMUNITY AFFAIRS OFFICE	BLDG 28	634-6423	0800-1700 M-F
COMMUNITY RECREATION DIVISION	BLDG 112	634-7869	0800-1700 M-F
COMMUNITY SAFETY OFFICE – SEE SAFETY OFFICE			
COMMUNITY THEATER – SEE SOLDIERS' THEATRE			
COPIER MANAGEMENT	BLDG 304	634-7752	0800-1700
COUNSELING (ALCOHOL AND DRUG ABUSE)	BLDG 169	634-7554	0800-1700 M-F
COUNSELING (EMPLOYEE ASSISTANCE PROGRAM)	BLDG 169	634-8951/7554	0800-1700 M-F
COUNSELING (INDIVIDUAL AND FAMILY)	BLDG 2310	636-9140	0800-1230 1300-1700 M-F AFTER HOURS EMERGENCIES CALL MP DESK
CRAFT SHOP – SEE ARTS & CRAFTS			
CULLIGAN WATER		0444-389413	
CUSTOMS	OFF POST - TORRI	634-7978	0800-1700 M-F
DAVIS SOLDIER AND FAMILY READINESS CENTER	BLDG 108	634-7500	0800-1700 M-F
DENTAL CLINIC	BLDG 2310	636-9210	0730-1200 1300-1630 M-F
SICK CALL			0830-1030 1300-1430 MTWF



ACTIVITY	BLDG#	PHONE #	HOURS
DENTAL CLINIC (SICK CALL CONTINUED)	BLDG 2310	636-9210	1230-1430 TH
DEPLOYMENT & MOBILIZATION CENTER	BLDG 300A	634-7867	
DETAILING CENTER	BLDG 44	634-6515	0900-1700 M-F
DINING FACILITY	BLDG 10	634-7442/7573/6990	
BREAKFAST			0700-0900 M-F 0800-1000 SA
LUNCH			1130-1330 M-F 1200-1400 SA
DINNER			1630-1830 M-F 1630-1800 SA
SUNDAYS			1000-1300 BRUNCH
GRAB AND GO			1700-1830 SUPPER
			0700-0930 BRK, 0930-1400 LUNCH M-F
DIRECTORATE OF LOGISTICS (DOL)	BLDG 66	634-6801	0800-1700 M-F
DRIVERS TESTING	BLDG 393	634-6912/6913	0900-1200 1300-1700 M-F
ECO CENTER	BLDG 445	634-8406	24 HOURS
EDERLE INN	BLDG 345	634-8034/8035	24 HOURS
EDUCATION CENTER	BLDG 113	634-8933	0800-1200 1300-1700 M-F
ARMY EDUCATION CENTER	BLDG 113	634-8933	0800-1200 1300-1700 M-F
ARMY LEARNING CENTER/COMPUTER LAB	BLDG 113	634-8926	0800-2100 M-TH 0915-1700 F
CENTRAL TEXAS COLLEGE	BLDG 113	634-6514/7698	0800-1600 M-F
TESTING SECTION	BLDG 113	634-8126	0800-1530 M-TH
UNIVERSITY OF MARYLAND (UMUC)	BLDG 113	634-7055	0800-1300 1400-1700 M-F
UNIVERSITY OF PHOENIX	BLDG 113	634-8928	1000-1400 M-F
EDUCATIONAL AND DEVELOPMENTAL INTERVENTION SERVICE (EDIS)	BLDG 2310	636-9230	0730-1630 M-F
EMBASSY LIAISON OFFICE (PASSPORT OFFICE)	BLDG 393	634-7721	0900-1130 1300-1630 M-F CLOSED TH AM
EMPLOYEE ASSISTANCE PROGRAM (EAP) – SEE COUNSELING			
ENVIRONMENTAL MANAGEMENT OFFICE (EMO)	BLDG 18A	634-7166/8941	0800-1700 M-F
EQUAL EMPLOYMENT OPPORTUNITY	BLDG 305	634-7976/7084	0800-1700 M-F
EQUAL OPPORTUNITY ADVISOR	BLDG 305	634-7914/7093	0900-1700 M-F
EXCHANGE			
MAIN STORE	BLDG 302	634-8550/0444-250611	0900-2000 M-SA 1000-1800 SU
CUSTOMER SERVICE	BLDG 302	634-8550/0444-250630	0900-2000 M-SA 1000-1800 SU
ANTHONY'S PIZZA	BLDG 302	0444-500447	1030-2000 M-SA 1100-1800 SU
BARBER SHOP (FAMILY HAIR CARE)	BLDG 305	634-6097	0800-1800 M-SA 1200-1800 SU
BARBER SHOP (PX)	BLDG 302	634-8320	0800-1900 M-F SA 0900-0600, 1100-1600 SU
BEAUTY SHOP – FAMILY HAIR CARE	BLDG 305	634-6097	0800-1800 M-SA 1200-1800 SU
BEAUTY SALON (PX)	BLDG 302	0444-500536	1000-1900 M-SA 1100-1600 SU
BOOKMARK BOOKSTORE (PX MAIN STORE)	BLDG 302	634-6397/0444-250633/250635	1000-2000 M-SA 1000-1800 SU
BURGER KING	BLDG 245	634-7529 0444-515162	0630-2100 M-F, 0700-2100 SA, 0800-2000 SU
AUTO PARTS (VICENZA CAR CARE CENTER)	BLDG 202	634-7368 0444-504859	0730-1800 M-F, 0900-1600 SAT, CLOSED SU
CAR SALES, NEW (AAFES)	383 (Near post office)	634-7414/0444-500630	1000-1730 M-F 1000-1600 SA
CELL PHONE "WIRELESS" CONCESSION (AAFES)	BLDG 302	0444-30-2249	0900-1900 M-SA 1000-1800 SU
CHARLEY'S	BLDG 302	634-6098	1030-1900 M-SA 1100-1800 SU
CIAO CAFÉ	383 (Near post office)	634-6942	0700-1800 M-F
CLEANERS	305	0444-500528	1000-1800 M-F, 1000-1400 SA, CLOSED SU
DJ AND HOP'S HOT DOGS	385 (Near post office)	NO PHONE	1030-1630 M-F CLOSED SA & SU
EUROPCAR (CAR RENTAL)	BLDG 302	634-8019/0444-505916	0800-1800 M-F, 0800-1400 SA CLOSED SU
EXCHANGE SERVICES EXPRESS (SHOPPETTE)	BLDG 367 BLDG 243	634-5474 0444-500535/634-5510/7903	0800-1700 M-F 24 HOURS



ACTIVITY	BLDG#	PHONE #	HOURS
EXCHANGE (CONTINUED)			
EXPRESS (VILLAGGIO SHOPPETTE)	BLDG 304	634-7953	1100-1900 M-SU
FOOD COURT	BLDG 302	634-6098	
FLOWER SHOP (PETALS AND BLOOMS)	BLDG 302	634-7317	1000-1800 M-F 1100-1600 SA
GENERAL MANAGER	BLDG 367	634-7796	0800-1700 M-F
GIFTS GALORE	BLDG 302	339-2688265	0900-1800 M-F 1000-1600 SA, 1000-1700 SU
GNAM GNAM	BLDG 302	634-6098	0730-1800 M-F 0800-1800 SAT
GOLD SHOP	BLDG 302	0444-302078	1000-1800 M-F 1000-1600 SA 1100-1600 SU
HUMAN RESOURCES	BLDG 367	634-7729	0800-1700 M-F
IRONING SERVICE	BLDG 305	634-8717	1000-1800 M-F 10-1600 SA
LAUNDERETTE	BLDG 305	NO PHONE	24 HOURS
MILITARY SALES & CLOTHING SHOP	BLDG 227	634-7504	0930-1730 M-F 1000-1300 SA
OPTICAL SHOP	BLDG 302	634-7176	1000-1800 M-F 1000-1700 SA
POWER ZONE (AAFES)	BLDG 302	0444-302368 634-6397/0444- 250633/250635	CLOSED SU 1000-1900 M-SA 1000-1800 SU
POPEYE'S	BLDG 302	634-6098	1030-1800 M-SA 100-1700 SU
RUG GALLERY	BLDG 305	0444-302268	1000-1800 M-F 1000-1700 SA SU
SUBWAY	BLDG 302	634-6098 0444-510367	1030-2000 M-SA 1100-1800 SU
TACO BELL	BLDG 302	634-6098	1030-1900 M-SA 1100-1800 SU
TAILOR SHOP (ALTERATIONS)	BLDG 227	0444-50-1575	1000-1700 M-F 1000-1300 SA
THEATER, MOVIE (AAFES)	BLDG 301	634-7016	CALL FOR SHOWTIMES
TKS BARRACKS INTERNET SERVICES	BLDG 393	634-6326/0444-504148	0900-1500 M-F
FAMILY COMPUTER CENTER	BLDG 108	634-7500	0800-1630 M-F
FAMILY MORALE, WELFARE AND RECREATION DIRECTOR (DFMWR)	BLDG 203	634-7740	0800-1700 M-F
FAMILY HOUSING – SEE HOUSING			
FINANCE OFFICE			
DIRECTOR	BLDG 28	634-7612	0800-1700 M-F
DISBURSING/CASHIER CAGE	BLDG 28	634-7622/7254	0900-1600 M-F
LOCAL NATIONAL PAY	BLDG 28	634-8808/7091	0900-1200 1300-1600 M-F
COMMERCIAL VENDOR SERVICES	BLDG 28	634-7019/8870	0900-1200 1300-1600 M-F
SEPARATIONS	BLDG 393	634-7885/8265	0900-1200 1300-1600 M-F
TRAVEL	BLDG 393	634-7450/6444	0900-1200 1300-1600 M-F
C DET, 106 th DETACHMENT COMMANDER	BLDG 28	634-7024	0900-1700 M-F
C DET, 106 th DETACHMENT SERGEANT	BLDG 28	634-5625	0900-1700 M-F
MILITARY PAY (CUSTOMER SERVICE)	BLDG 28	634-7455/8851	0900-1200 1300-1530 MTWTF CLOSED TH
FINANCIAL MANAGEMENT DIVISION	BLDG 243	634-8662	0800-1700 M-F
NAF UNIT FUND	BLDG 243	634-8662	0800-1700 M-F
FIRE DEPARTMENT	BLDG 50	634-7092, NON EMERGENCY	24 HOURS EMERGENCY 634-8911
FITNESS CENTER – SEE POST FITNESS CENTER			
FORCE PROTECTION	BLDG 109	634-8984	0800-1700 M-F
FOSTER CARE (ACS EMERGENCY PLACEMENT CARE)	BLDG 108	634-6264/7489/7500	0800-1700 M-F
FRAUD, WASTE AND ABUSE	BLDG 33	634-8555	0900-1700 M-F
FURNITURE WAREHOUSE	OFF POST – Torri	534- 2425/2430/2426/2431 /2428	0800-1200 1300-1700 M-F
GAS (GPL TAX FREE PROGRAM) – SEE TAX RELIEF OFFICE			
GEICO (inside Auto Exchange across Gate 2)	OFF POST	0444-507937	0900-1300 1400-1700 M-F
GOLDEN LION	BLDG 311	634-7685	
GOLDNET INTERNET SERVICE	BLDG 393	634-8025	0900-1230 M-F 1330-1630 MW
GUEST HOUSE (EDERLE INN)	BLDG 345	634-8034/8035	24 HOURS
GYMNASIUM	BLDG 112	634-7616	0500-2200 M-F, 0900-2100 SA 0900-2100 SU
H&R BLOCK TAX SERVICE	OFF POST	0444-303782	1000-1700 M-F
HALL OF HEROES	BLDG 205	634-7891	0800-1700 M-F
HEALTH CENTER			
AMBULANCE		118 off post, 99-118 on post	
BEHAVIORAL HEALTH/SOCIAL WORK SVS	BLDG 2310	636-9140	0800-1230 1300-1700 M-F AFTER HOURS EMERGENCIES CALL MP DESK

ACTIVITY	BLDG#	PHONE #	HOURS
HEALTH CENTER (CONTINUED)			
BENINCASO BIRTHING PAVILION	BLDG 2310	636-9150	24 HOURS
CENTRAL APPOINTMENTS	BLDG 2310	636-9000	0800-1630 MTWF, 1300-1630 TH, 0900-1300 SA
COMMANDER	BLDG 2310	636-9101	
COMMUNITY HEALTH NURSE	BLDG 2310	636-9194	0800-1700 M-F
IMMUNIZATIONS	BLDG 2310	636-9025	
LAB	BLDG 2310	636-9040	
OB/GYN	BLDG 2310	636-9160	
OPTOMETRY	BLDG 2310	636-9030	
PATIENT LIAISON (SAN BORTOLO HOSPITAL)		634-8384/0444-752529	24 HOURS
PATIENT REPRESENTATIVE	BLDG 2310	636-9106	
PEDIATRICS	BLDG 2310	636-9020	
PHARMACY	BLDG 2310	636-9130	
PHYSICAL THERAPY	BLDG 2310	636-9080	
PRIMARY CARE	BLDG 2310	636-9010	
RADIOLOGY	BLDG 2310	636-9070	
SICK CALL (SOLDIERS ONLY)	BLDG 2310		0700-0730 MTW 1300-1330 TH
TRICARE – SEE TRICARE	BLDG 2310		
HOME HEATING OIL TAX FREE PROGRAM – SEE TAX RELIEF OFFICE			
HOUSING			
PRIVATE RENTAL SERVICE	OFF POST	634-7845/8283	0830-1200 1300-1600 MTWF 1000-1200 1300-1600 TH
RECEPTION/INFORMATION	OFF POST	634-8583/7608	0830-1200 1300-1600 MTWF 1000-1200 1300-1600 TH
IACS	BLDG 393	634-6218	0900-1200 1300-1630 M-F
ID CARD SECTION	BLDG 393	634-8352	0900-1100 1300-1600 M-F
INFORMATION/OPERATOR		113 on post, 0444-717111from off post	
INSPECTOR GENERAL (IG)	BLDG 33	634-8555/8197	0800-1700 M-F
INSPECTOR GENERAL HOTLINE	BLDG 33	634-8555	0800-1700 M-F
INSTALLATION PROPERTY BOOK	BLDG 66	634-8061/8128	0800-1200 1300-1700 M-F
INSTALLATION TRANSPORTATION OFFICE (ITO)			
EMERGENCY TRAVEL (OFFICIAL)	BLDG 393	634-6920	0800-1200 1300-1700 M-F AFTER DUTY HOURS CONTACT STAFF DUTY OFFICER
RECEPTIONIST	BLDG 393	634-6922/8115 6932/6923/8920	0800-1200 1300-1700 M-F
QUALITY CONTROL INSPECTORS	BLDG 393	634-6931/6934	0800-1700 M-F
INSTALLATION OPERATIONS CENTER (IOC)	BLDG 109	634-7867	24 HOURS
ITALIAN MENSA	BLDG 300	634-7066	0730-1630 M-F
ITALIAN POLICE (CARABINIERI)	BLDG 4A	634-7522/7528	24 HOURS
JAG (STAFF JUDGE ADVOCATE)			
ADMINISTRATION	BLDG 241	634-7047	0900-1200 1300-1700 M-F
ADMINISTRATIVE LAW	BLDG 241	634-8488	0900-1200 1300-1700 M-F
CLAIMS	BLDG 241	634-7031	0900-1200 1300-1630 M-F
LEGAL ASSISTANCE	BLDG 241	634-7041	0900-1200 1300-1630 M-F
INTERNATIONAL/OP LAW	BLDG 241	634-8488	0900-1200 1300-1730 M-F
MILITARY JUSTICE	BLDG 241	634-7308	0900-1200 1300-1700 M-F
TAX ASSISTANCE CENTER	BLDG 241	634-7316	OPEN LATE JAN-JUNE 15
TRIAL DEFENSE SERVICES	BLDG 243	634-7043	CALL FOR HOURS OF OPERATION
LEARNING CENTER (ARMY)	BLDG 113	634-8926	0800-1200 1330-2130 M-F
LEGAL ASSISTANCE - SEE JAG			
LENDING CLOSET (LOCATED UNDER ARMY COMMUNITY SERVICE)			
LIBRARY	BLDG 302	634-7291	1030-1900 M-F, 1030-1800 SA
LOST & FOUND (MILITARY POLICE)	BLDG 4B	634-7233/7626	24 HOURS
MENSA (SEE ITALIAN MENSA)			
MEDICAL SERVICES – SEE HEALTH CENTER			
MILITARY & FAMILY LIFE CONSULTANT (MFLC)	BLDG 108	333-489-8967	
MILITARY & FAMILY LIFE CONSULTANT (MFLC) EMBEDDED with 173 RD	BLDG 108	345-077-0476	
MILITARY CLOTHING SALES SHOP	BLDG 227	634-7504	0930-1730 M-F 1000-1300 SA
MILITARY ONESOURCE		0080034296477	24 HOUR TOLL FREE NUMBER
MILITARY PERSONNEL SERVICES	BLDG 28	634-7973	0900-1630 MTWF

ACTIVITY	BLDG#	PHONE #	HOURS
MILITARY PERSONNEL SERVICES (CONTINUED)	BLDG 28	634-7973	1300-1630 TH
MILITARY POLICE			
DESK SGT	BLDG 4B	634-7233/7626	24 HOURS
GATE #1 ALDO MORO (Main Gate, near Commissary)		634-6555	
GATE #2 (near Chapel)		634-7224	
GATE #4 (adjacent new barracks)		634-7226	
GATE #4B (Airborne Gate)		634-6687	
GATE #5 (near Health Clinic)		634-7376	
MOVIE THEATER (AAFES)	BLDG 301	634-7016	CALL FOR SHOW TIMES
MWR MARKETING DIVISION	BLDG 203	634-7343/7911	0830-1200 1300-1700 M-F
MWR MOTORPOOL		634-8893	0800-1700 M-F
MWR SERVICES WAREHOUSE	BLDG L0928	634-7984	0800-1700 M-F
	Torri		
NAF CONTRACTING	OFF POST –	634-7234/7242	0800-1200 1300-1700 M-F
	Bldg 107 Via		
	Casemette		
OBSTETRICS (BENINCASO MOTHER AND INFANT PAVILION)	BLDG 2310	636-9150	24 HOURS
"OLD SOLDIER'S BAR"	BLDG 311	634-7691	
OPERATOR		113 on post, 0444-717111 from off post	24 HOURS
OUTDOOR RECREATION	BLDG 249	634-7453	1100-1800 MWTHF 1000-1400 SA-SU
PASS & BADGE	BLDG 4B	634-7053	0800-1200 1300-1600 M-F
PASSPORT OFFICE	BLDG 393	634-7721	0900-1130 1300-1630 M-F CLOSED TH AM
PATIENT LIAISON COORDINATORS (SAN BORTOLO HOSPITAL)	HOSPITAL	634-8384/0444-753300/0444-928166	24 HOURS
PERSONNEL SECURITY (COMMUNITY FINGERPRINTS)	BLDG 109	634-8998/8498	0800-1700 M-F
PHARMACY (HEALTH CLINIC)	BLDG 2310	636-9130	0800-1630 M-WF 1300-1630 TH
PHOTO STUDIO (OFFICIAL)	BLDG 93	634-7508	0900-1130 1300-1600 M-F
PHYSICAL SECURITY	BLDG 4B	634-8521/6744	0900-1700 M-F
POL FUEL POINT		634-6872	0800-1200 1300-1700 M-F
POLICE (MILITARY POLICE)	BLDG 4B	634-7233/7626	24 HOURS
POOL – INDOOR	BLDG 112	634-8642	
POOL – EDERLE (SEASONAL)	BLDG 345	634-8642	
POOL – VILLAGGIO (SEASONAL)	VILLAGGIO	634-5099	
POST FITNESS CENTER			
FITNESS CENTER FACILITY MGR	BLDG 112	634-6530	0800-1700 M-F
FITNESS CENTER FRONT DESK	BLDG 112	634-7616	0530-2030 M-F 0900-1800 SA-SU
AQUATIC PROGRAM MANAGER	BLDG 112	634-6536	0800-1700 M-F
FITNESS PROGRAM MANAGER	BLDG 112	634-7887	0800-1700 M-F
SPORTS PROGRAM MANAGER	BLDG 112	634-7009	0800-1700 M-F
POSTAL SERVICE CENTER	BLDG 302	634-7430/8397	1000-1730 M-F
PRIVATE ORGANIZATION COORDINATOR	BLDG 243	634-6710	0800-1200 1300-1700 M-F
PROVOST MARSHALL OFFICE (PMO)	BLDG 4B	634-7525/7329/7827	0800-1700 M-F
PUBLIC AFFAIRS OFFICE (GARRISON)			
COMMUNITY RELATIONS	BLDG 109	634-8879/7169	0800-1700 M-F
OUTLOOK NEWSPAPER	BLDG 109	634-7581/6362	0800-1700 M-F
PUBLIC AFFAIRS OFFICER	BLDG 109	634-8020	0800-1700 M-F
WEB/SOCIAL MEDIA/COMMAND CHANNEL	BLDG 109	634-6363	0800-1700 M-F
PUBLIC AFFAIRS OFFICER (USARAF)	BLDG 3	634-7866	0900-1700 M-F
PUBLIC WORKS DIRECTOR, (DPW)	BLDG 17	634-7606	0800-1700 M-F
QUARTERMASTER LAUNDRY PICK-UP POINT	BLDG 304	634-6897	0800-1200 1300-1700 TTH
RATION CARDS	BLDG 393	634-7946/6996	0900-1200 1300-1700 M-F
RECREATION (COMMUNITY RECREATION DIVISION)		634-7102	0800-1700 M-F
REPRODUCTION SERVICES	BLDG 304	634-7752	0800-1700
RESOURCE MANAGEMENT OFFICE (USAG VICENZA)			
RESOURCE MANAGEMENT OFFICER (RMO)	BLDG 28	634-6037	0800-1700 M-F
CONTRACT MANAGEMENT SUPPORT OFFICER (CMSO)	BLDG 28	634-8426	0800-1700 M-F
BUDGET	BLDG 28	634-7747	0800-1700 M-F
MANPOWER	BLDG 28	634-6159	0800-1700 M-F
AGREEMENTS	BLDG 28	634-7207	0800-1700 M-F
GOVERNMENT TRAVEL CARD	BLDG 28	634-8422	0800-1700 M-F
DEFENSE TRAVEL SYSTEM (DTS) ASSISTANCE	BLDG 28	634-7927	0800-1700 M-F
RETIREMENT SERVICES CTR	BLDG 305	634-6459	1000-1500 T & TH

ACTIVITY	BLDG#	PHONE #	HOURS
RETIREMENT SERVICES OFFICER (RSO) CASUALTY MANAGER	BLDG 28	634-7262	0900-1630 M-F
SAFETY OFFICE	BLDG 28	634-7045/8109/8023	0800-1700 M-F
SALES TAX EXEMPTION (IVA) – SEE TAX RELIEF OFFICE			
SATO TRAVEL	BLDG 249	634-8351	0800-1730 M-F
SCHOOL BUS SERVICE – SEE STUDENT TRANSPORTATION			
SCHOOL LIAISON OFFICE (SLO)	BLDG 108	634-5998	0730-1630 M-F
SCHOOLS			
ELEMENTARY SCHOOL	BLDG 700 Villaggio	634-7710 (Office)	0800-1600 M-F WHEN SCHOOL IS IN SESSION
MIDDLE SCHOOL	BLDG 700 Villaggio	634-5701	0800-1600 M-F WHEN SCHOOL IS IN SESSION
HIGH SCHOOL	BLDG 309	634-7656	0800-1600 M-F WHEN SCHOOL IS IN SESSION
OFFICE OF SUPERINTENDENT			
SECURITY OFFICE	BLDG 307	634-8460	0800-1700 M-F
SELF HELP (U-DO-IT CENTER)	BLDG 301	634-8498	0730-1700 M-F
	BLDG 322	634-8888	0800-1200 1300-1800 M & TH, 0800-1200 1300-1700 W, 0800 -1700 TU & F, 1000-1400 SA
SOCIAL WORK SERVICES	BLDG 2310	636-9140	0800-1230 1300-1700 M-F AFTER HOURS EMERGENCIES CALL MP DESK
SOGGIORNO OFFICE	BLDG 393	634-7165/6971	0900-1200 1300-1700 M-F
SOLDIERS' THEATRE	BLDG 11	634-7281	0800-1300 T-F, AFTERNOONS, EVENINGS & WEEKENDS BY APPOINTMENT
SPORTS & FITNESS CENTER OFFICE	BLDG 112A	634-7009/7887/5181	0800-1700 M-F
SEXUAL ASSAULT / SPOUSE ABUSE INFORMATION & EDUCATION REPORTING (MP DESK)	BLDG 108 BLDG 4B	634-6269/7489/ 7500 634-7233/7626 800 064 677 toll free	0800-1700 M-F 24 HOURS
STAFF DUTY OFFICER	BLDG 109	634-5825	NON-DUTY HOURS, WEEKENDS, HOLIDAYS
STAFF JUDGE ADVOCATE (SJA) – SEE JAG			
STUDENT TRANSPORTATION OFFICE (BUS SERVICE)	BLDG 307	634-8132/6345	0800-1630 M-F WHEN IS IN SESSION
TAX ASSISTANCE CENTER			
TAX RELIEF OFFICE (TRO)	BLDG 241	634-7041	BY APPOINTMENT
DMWR CHECK CONTROL	BLDG 367	634-7080	1100-1630 M-F
HOME HEATING OIL PROGRAM (HHO)			
IVA SALES TAX EXEMPTION PROGRAM			
LIQ PET GAS FOR HEATING (GPL PROGRAM)			
UTILITIES TAX EXEMPTION PROGRAM			
TAXI (RADIO TAXI SERVICE)	OFF POST	0444-920600	
TEEN CENTER	BLDG 373	634-7659	1500-1900 SCHOOL DAYS, 1100-1900 SCHOOL OUT DAYS, 1100-1900 SA (6 TH -12 TH GRADE)
THEATER, COMMUNITY (SOLDIERS' THEATRE)	BLDG 11	634-7281	0800-1300 T-F, SA-SUN BY APPOINTMENT
THRIFT SHOP	BLDG 243	634-7460	
CONSIGNMENT ROOM (APPOINTMENT ONLY)			1000-1300 TU, TH
STORE OPENING HOURS			1000-1600 TU 1000-1500 TH
TRANSITION CENTER	BLDG 28	634-7913/8478	0800-1700 M-F
TRANSITION/SEPARATION/EMPLOYMENT SERVICES – SEE ACAP			
TRANSPORTATION MOTOR POOL (TMP)	OFF POST - Torri	534-2438/2440	0800-1700 M-F
TRAVEL (TDY)	BLDG 393	634-7255	0900-1200 1300-1600 M-F
TRAVEL CARD COORDINATOR			
USARAF	BLDG 109	634-6878	0800-1700 M-F
USAG VICENZA	BLDG 28	634-7257/8422	0830-1630 M-F
TRICARE			
ELIGIBILITY, ENROLLMENT	BLDG 2310	636-9060	0730-1630 M-F

ACTIVITY	BLDG#	PHONE #	HOURS
TRICARE (CONTINUED) HEALTH BENEFITS ADVISOR BENEFICIARY COUNSELING PERSONAL HEALTH ADVISOR	BLDG 2310 BLDG 2310	636-9060 636-9060 800-877-660	0800-1700 M-F 0800-1700 M-F 24 HOURS
USAA		1-800-531-8722	0900-1230 1415-1630 M-F
USO VEHICLE PROCESSING CENTER VEHICLE REGISTRATION	BLDG 9A Torri Torri	634-7156 634-7760 534-2413/2420/2422 0444-712413/2420/2422	1100-2200 M-F 0800-1700 M-F 0900-1630 M-F
VETERINARY SERVICES	BLDG 2 – Longare	635-4835	0800-1200 1300-1600 MTWF 1300-1600 TH
VICENZA MILITARY INTELLIGENCE DETACHMENT (VMID)	BLDG 242	634-7688 335-7124263	0900-1700 M-F (CELL 24/7)
WARRIOR TRANSITION UNIT WELLNESS CENTER WIC	BLDG 9A BLDG 112 BLDG 169	634-7631/7661 634-8186/6222 634-6258	0730-1200 1300-1630 M-F 0800-1200 1300-1700 M-F
WOOD SHOP	BLDG 306	634-7695	1100-1800 W-F, 1000-1600 SA-SU
WORK ORDERS GOVT LEASED HOUSING	BLDG 322 Villaggio	634-8888	0800-1200 1300-1700 M-F
VILLAGGIO RESIDENTS (DPW) OTHER GOVT BUILDINGS	BLDG 23 BLDG 23	634-7491 634-7491	0800-1200 1300-1700 M-F
GOVT APPLIANCES	OFF POST Torri	534-2426/2425	0830-1200 1300-1600 MTWF 1000-1200 1300-1600 TH
SCHEDULE PICK-UP OF GOV FURNISHINGS		534-2431/2427	0830-1200 1300-1600 MTWF 1000-1200 1300-1600 TH
YOUTH SERVICES - VILLAGGIO YOUTH CENTER (6 TH – 12 TH Grade)	BLDG 304 Villaggio	634-7741	1500-1900 SCHOOL DAYS, 1000-1900 SCHOOL OUT DAYS, 1500-2200 1 ST FRIDAY OF THE MONTH
YOUTH SPORTS (CYSS SPORTS & FITNESS OFFICE)	BLDG 304 Villaggio	634-6151/6152	0900-1800 M-F

VICENZA COMMUNITY SERVICES DIRECTORY

EMERGENCY PHONE NUMBERS

CASERMA EDERLE	ON POST	OFF POST
AMBULANCE 24 HOURS	99-118	118
DENTAL EMERGENCY (DUTY HOURS)	636-9210	0444-61-9210
NON DUTY HOURS CALL STAFF DUTY OR MP DESK	634-7867/6230/7233/7626	0444-717867/6230/7233/7626
FIRE DEPARTMENT	634-8911 or 115	0444-718911 or 115
ITALIAN INFORMATION	99-1254	1254
MILITARY POLICE	634-7233/7626/800064077	0444-717233/7626/800064077
OPERATOR	113	0444-717111
RED CROSS (AMERICAN) 24 HOURS	634-7089/8772727337	0444-717089
SEXUAL ASSAULT REPORTING HOTLINE	634-5878	0444-715878
SOCIAL WORK SERVICES (DUTY HOURS)	636-9140	0444-61-9140
NON DUTY HOURS CALL STAFF DUTY OR MP DESK	634-7867/6230/7233/7626	0444-717867/6230/7233/7626
STAFF DUTY OFFICER	634-7867/6230	0444-717867/6230

LONG DISTANCE DIALING INSTRUCTIONS

FROM THE USA TO VICENZA	011-39-0444-XXXXXX
FROM THE USA TO CASERMA EDERLE	011-39-0444-71-XXXX
FROM EUROPE TO VICENZA	0039-0444-XXXXXX
FROM OTHER TOWNS IN ITALY TO VICENZA	0444-XXXXXX
FROM OTHER TOWNS IN ITALY TO CASERMA EDERLE	0444-71-XXXX
FROM OTHER TOWNS IN ITALY TO HEALTH CENTER VICENZA	0444-61-XXXX
FROM OFF POST VICENZA TO CASERMA EDERLE	0444-71-XXXX
FROM OFF POST VICENZA TO HEALTH CENTER VICENZA	0444-61-XXXX
FROM CASERMA EDERLE TO OFF POST VICENZA	99-0444-XXXXXX
FROM OFF POST ITALY TO THE USA	001-AREA CODE-NUMBER
FROM ITALY TO GERMANY	0049-CITY CODE-NUMBER (DROP FIRST 0 FROM CITY CODE)
INTERNATIONAL OPERATOR	170 (AFTER RECORDED MESSAGE, SPEAK IN ENGLISH TO OPERATOR FOR ASSISTANCE)
FROM ITALY TO 1-800 NUMBERS	001-880-XXX-XXXX
FROM ITALY TO 1-888 NUMBERS	001-881-XXX-XXXX

WEBSITES

www.usag.vicenza.army.mil

www.usaraf.army.mil

www.vicenzamwr.com

www.vice-es.eu.dodea.edu

www.vice-ms.eu.dodea.edu

www.vice-hs.eu.dodea.edu

www.myarmylifetoo.com

www.us.army.mil

www.militaryspouse.org

www.militaryonesource.com

www.shopmyexchange.com

(Military OneSource Toll Free Number from Italy – 00-800-3429-6477)

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